

**PROFESSIONAL RESUME OF JEFFREY W. JACOBS**  
**ARBITRATOR/MEDIATOR**

MEMBER OF THE NATIONAL ACADEMY OF ARBITRATORS

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**LABOR ARBITRATION AND MEDIATION PANELS:**

- Federal Mediation & Conciliation Service Labor Arbitration Panel, Region 3 and 5
- National Mediation Board
- State of Minnesota, Bureau of Mediation Services Labor Arbitration Panel,
- State of Montana, Board of Personnel Appeals, BOPA arbitration panel
- State of Oregon, Employment Relations Board, ERB, arbitration panel
- State of Washington, PERC arbitration panel, PERC Law enforcement grievance special panel
- American Arbitration Association Labor Panel, AAA Employment Arbitration and Mediation Panel
- Permanent panels: NTEU and IRS; NTEU and CBP, NALC and USPS; State of Minnesota & Middle Management Association; State of Minnesota and MAPE; City of St. Paul, MN & AFSCME Council 5; UFCW #789 & American Foods Group; XCEL Energy & IBEW 160; ALPA & Compass Airlines; ALPA and Endeavor Airlines; Southwest Airlines and IBT #555, UTU and Union Pacific RR. Union Construction Crafts Workers Compensation Program, arbitrating & mediating Minnesota workers' compensation claims.

**PROFESSIONAL ASSOCIATIONS:**

- National Academy of Arbitrators
- Minn. State Bar Ass'n, Alternative Dispute Resolution Section

**LABOR AND EMPLOYMENT RELATED PUBLICATIONS AND SEMINARS**

- Montana BOPA conference 2008, 2012, 2014, 2018, 2019, 2023, 2024, 2025 - past practice, discipline & discharge issues in labor arbitration, contract interpretation issues, evidence & advocacy techniques, marijuana, contract interpretation, due process in arbitration.
- National Academy of Arbitrators Fall Education Conference 2014 – Social Media and Discipline Cases
- National Academy of Arbitrators – Grievance mediation in the airline industry – 2016
- “Statutory & Collective Bargaining Issues Affecting Workers Compensation;” MILE, June 1996.
- Public Sector Labor & Employment Law Institute, Discipline & Discharge Cases, Drug & Alcohol Offenses, MILE, October 1997, October 1999.
- Public Sector Labor & Employment Law Institute, MN CLE, 2005, 2006, 2007, 2008, 2009, 2012, 2013 and 2014 – Grievance arbitration issues, past practice, discipline & discharge issues, subcontracting, evidentiary issues & advocacy techniques
- Labor and Employment Law Certification preparation seminar – arbitration issues – 2012, 2013, 2014
- SPIDR Spring 1999 Conference, “Cutting Edge Issues in Labor Arbitration,” Minnesota SPIDR
- Labor Arbitration Institute, Minneapolis 2000, 2001, 2002, 2003, 2004, 2005, 2006, 2007, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016, 2017 2018 2019, 2021, 2022, 2023, 2024 - Advanced Arbitration issues, contract interpretation, discipline & discharge, past practice, advocacy, evidentiary & credibility issues, insubordination, theft and other serious offenses, contract interpretation and past practice, off-duty misconduct issues, procedural objections issues, Evaluating Your Case – Settle or Arbitrate?
- Iowa PERB conference 2009; 2015 discipline and discharge issues; advocacy techniques that work
- Wisconsin WERC, seminar, 2009, Interest arbitration issues
- University of Kent Chicago, interest arbitration in Minnesota, Iowa & Wisconsin, 2008. 2010 Midwest

- National Academy of Arbitrators Conference – Do Arbitrators Really Use the 7 Tests of Discipline?
- FMCS Annual Conference, Washington DC, June 2008, Evidence & Advocacy techniques
- Labor Arbitration Institute, Cleveland, 2006, 2018, Advocacy Techniques; Past Practice, Discipline/Discharge issues
- Labor Arbitration Institute, Chicago, Ill, 2005, 2007, 2010, 2018, past practice, contract interpretation issues, theft & dishonesty issues in terminations
- Labor Arbitration Institute Boston 2022, 2024
- Labor Arbitration Institute – Philadelphia 2018, 2024 – Advocacy training; computer misuse, defenses to discipline matters, Law enforcement issues in arbitration
- Labor Arbitration Institute – Seattle 2018, 2021, 2024 – Evidence and Marijuana issues
- Labor Arbitration Institute, Miami FL, 2009, Insubordination
- Labor Arbitration Institute, Baltimore, 2007, Past Practice, Job Performance issues
- Labor Arbitration Institute, St. Louis, 2010, 2012; 2013, 2014, 2015 Procedural Due Process & Objections; Past Practice issues, Insubordination
- Labor Arbitration institute – Los Angeles & Oakland CA – 2014, 2020 marijuana; Rules of Evidence
- Labor Arbitration Institute Las Vegas, 2010, 2012, 2013, 2015, 2016, 2017, 2018, 2019, 2020, 2021 & 2023. Topics covered: Procedural Objections & Issues in Arbitration, 12 Ways to Persuade an Arbitrator, Discipline for Job Performance issues, Management rights, Evaluating Your Case – Settle or Arbitrate, Computer Misuse and Social media issues in arbitration; defenses to discipline/discharge cases, Advocacy techniques
- Labor Arbitration Institute – Berkeley, CA, 2011 - procedural issues in Arbitration, Off-duty misconduct, discipline for poor job performance
- Greater Midwest Employment Law Seminar, MN CLE, May 2007, 2008, 2009, 2012, 2013, 2019 Advanced Discipline & Discharge issues, Advocacy that Works; Procedural arbitrability issues
- NPELRA, conferences – San Diego 2011; Orlando FL. 2012; San Antonio 2013; Phoenix, AZ 2014; Savannah, GA 2015; Memphis TN. 2016, Charleston SC 2018; Scottsdale AZ 2019. Many topics including, Top Ways to Persuade Your Arbitrator; due process issues; discipline discharge issues, contract interpretation and past practice; Settle or Arbitrate? How the arbitrator rules – Advanced arb.
- MPELRA conference 2006, 2010 2011 2019 interest cases & cutting-edge issues of discipline & discharge, Top Ways to Persuade an Arbitrator – Advocacy Techniques
- Several online Webinars on labor relations topics through American Arbitration Association, AAA, and National Public Employer Labor Relations Ass’n., NPELRA
- “Understanding Minnesota's Veterans Preference Act,” Minnesota Trial Lawyer, October 1987
- “Minnesota's Veteran's Preference Act,” Minnesota Peace & Police Officer’s Journal, December 1993.

**EDUCATION:** J.D. University of Minnesota 1980. B.A. University of Minnesota 1977.

**PER DIEM FEE FOR ARBITRATION AND FACT-FINDING CASES:** \$1,750.00 per day of travel, hearing, study, and drafting time plus applicable expenses. Arbitrator fees, expenses, and cancellation fees have been set by the Public Employment Relations Commission (PERC) for law enforcement cases. **DOCKETING FEE:** None

**HEARING PROCEDURES:** Available for in person or virtual hearings, generally by Zoom.

**CANCELLATION FEE (Also set by PERC)** No cancellation fee if cancelled more than 30 days before scheduled arbitration hearing date. \$1,000 per scheduled day of the arbitration hearing if cancelled within 30 days but more than 15 days of the scheduled hearing date. \$1,750 per scheduled day of arbitration hearing if cancelled within 15 days of the scheduled hearing date.

**PUBLISHED DECISIONS AND REFERENCES AVAILABLE UPON REQUEST**